



AHCA / NCAL 2022 NATIONAL QUALITY AWARDS RECIPIENTS

The American Health Care Association/
National Center for Assisted Living is
pleased to present the companies that have
earned AHCA/NCAL National Quality
Awards in the Gold—Excellence in Quality,
Silver—Achievement in Quality, and
Bronze—Commitment to Quality categories.

GOLD

Gold recipients demonstrate through their approach, deployment, and consistency of results that they are achieving high levels of performance in health care, customer satisfaction, market, workforce, process, and leadership outcomes. At the Gold level, applicants must address the Health Care Criteria of the Baldrige Performance Excellence Program in its entirety.

SILVER

Applicants that receive the Silver award provide an extensive assessment of their systematic approaches, performance measures, and sustainable organizational and process results that are linked to the key customer requirements, success factors, and challenges the applicants previously identified in earning the Bronze award.

BRONZE

Applicants that receive the Bronze award are able to describe their vision and mission, outline plans to improve processes within their communities, identify key challenges, and recognize the relationship of these factors with their ability to achieve performance improvement.



**Silver award recipient Maunalani Nursing &
Rehabilitation Center, Hawaii**

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GOLD

EXCELLENCE IN QUALITY

Mountain Valley of Cascadia

A skilled nursing facility in Kellogg, Idaho

Mountain Valley of Cascadia uses several innovative initiatives to support their quality program, such as air scrubbers, electronic dogs and cats, electronic signatures, telemedicine, and flat screen TVs for activities and communication. The facility also administered COVID-19 vaccines for the community, advanced the efficiency of communication to families, integrated IT to find data trends, and changed

shifts to improve staff satisfaction and engagement.

Mountain Valley of Cascadia are recipients of the 2005 and 2020 Bronze awards, 2007 and 2021 Silver awards, and 2011 and 2022 Gold awards. In 2016, Mountain Valley, at the time known as Kindred Mountain Valley, was the first skilled nursing care center to receive the Malcolm Baldrige National Quality Award.

“I applaud this year’s Gold recipients for achieving this remarkable milestone, not once but twice,” said Mark Parkinson, president and CEO of AHCA/NCAL. “The level of commitment these providers have shown by successfully completing the program for a second time demonstrates that they are exceptional and among the best in the nation. They deserve to be celebrated for their continued focus on delivering high-quality care and outcomes for their residents and staff who serve them.”

South Davis Specialty Care

A skilled nursing facility in Bountiful, Utah

South Davis Specialty Care supports its employees and families with free meals and packaged food to go, uses an employee portal for schedules and other information, and follows the NIST standards for cybersecurity of its data.

The organization has pediatric residents that have different needs. South Davis Specialty Care built an RV park, provide meals and showers, created a nurs-

ing mothers area, offers discounts at local hotels, and uses cameras to keep family members informed.

South Davis Specialty Care, also known as South Davis Community Care Center under a separate license, are recipients of the 2009 and 2019 Bronze awards, 2012 and 2020 Silver awards, and 2014 and 2022 Gold awards.

Gold recipients demonstrate high levels of performance and consistency in health care, customer satisfaction, market, workforce, process, and leadership outcomes.

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SILVER

ACHIEVEMENT IN QUALITY



Silver award recipient Forest Hills of DC, Washington, DC

ALABAMA

Hanceville Nursing & Rehab Center

ARIZONA

Life Care Center of Tucson

DISTRICT OF COLUMBIA

Forest Hills of DC
Stoddard Baptist Nursing Home

FLORIDA

Avante of Ocala
Fernandina Beach Rehabilitation
and Nursing Center
HealthPark Care & Rehabilitation
Center
Manorcare Health Services – Delray
Beach
Morton Plant Rehabilitation Center
Windsor Woods Rehab &
Healthcare Center

GEORGIA

Bainbridge Health & Rehab
Fort Gaines Health & Rehab
Heart of Georgia Nursing &
Rehabilitation Center
Jesup Health and Rehab
Summerhill Senior Living
Community

HAWAII

Maunalani Nursing & Rehabilitation
Center

IDAHO

Lewiston Transitional Care of
Cascadia

ILLINOIS

Heritage Woods of McHenry

INDIANA

Danville Regional Rehabilitation
Swiss Villa Nursing & Rehab Center

IOWA

Creston Specialty Care
Pleasant View Care Center

LOUISIANA

Maison Jardin
Marrero Healthcare Center

MARYLAND

Harrison House of Snow Hill
Hebrew Home/ Charles E. Smith
Life Communities
Levindale

MASSACHUSETTS

Palm Center

MINNESOTA

Good Samaritan Society –
Ambassador
Lakewood Health System Care
Center

MISSISSIPPI

Camellia Estates
Natchez Rehabilitation & Healthcare
Center

MISSOURI

Bethesda Southgate

NEBRASKA

Southlake Village Rehab and Care
Center
Tabitha Nursing Center at Crete

NEW HAMPSHIRE

Country Village Center

NEW JERSEY

Bridgeway Care and Rehabilitation
Center at Bridgewater

Brookdale Evesham
Southern Ocean Center

NEW YORK

St. Mary's Hospital for Children

NORTH CAROLINA

Pisgah Manor Health Care Center

OHIO

Heartland of Twinsburg
SEM Haven Health & Residential
Care Center

RHODE ISLAND

John Clarke Senior Living

TENNESSEE

The Waters of Roan Highlands

WISCONSIN

Veterans Home at Chippewa Falls

Silver awards are available to previous Bronze earners that markedly placed their earlier established vision statements into common practice.

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BRONZE

COMMITMENT TO QUALITY

ALABAMA

Barfield Health Care

ALASKA

Denali Center

ARIZONA

Friendship Village of Tempe

CALIFORNIA

Eden Valley Care Center
San Luis Care Center
Vista View Post-Acute
Windsor Monterey Care Center

COLORADO

Marycrest Assisted Living

CONNECTICUT

Village Green of Bristol

FLORIDA

Apopka Health and Rehabilitation
Avante at Leesburg
Avante at Ormond Beach
Fort Lauderdale Health & Rehab
Gulf Coast Medical Center SNU
Joseph L Morse Health Center
Palm Vista Nursing and
Rehabilitation Center
Palmetto Subacute Care Center
St. Andrew Post Acute and Rehab
Center
The Club at Lake Gibson Village
The Lakes of Clermont Health and
Rehabilitation
The Lodge at Cypress Cove
The Tradition of the Palm Beaches
Williston Care Center

GEORGIA

Ansley Park Health & Rehabilitation
Appling Nursing and Rehabilitation
Pavilion
Avalon Health & Rehab
Bolingreen Health & Rehabilitation
Budd Terrace at Wesley Woods
Crestview Health & Rehab Center
Eagle Health & Rehab Center
Effingham Care & Rehabilitation
Center
Florence Hand Home
Harrington Park Health & Rehab
Lynn Haven Health & Rehabilitation
Magnolia Manor – Midway



Silver award recipient Bridgeway Care and Rehabilitation Center at Bridgewater, New Jersey

Montezuma Health & Rehabilitation
Newnan Health & Rehab Center
Oakview Health and Rehabilitation
Oceanside Health and
Rehabilitation
PruittHealth – Blue Ridge
PruittHealth – Fairburn
PruittHealth – Fitzgerald
PruittHealth – Moultrie
PruittHealth – Toccoa
PruittHealth – Washington
Randolph County Health and
Rehabilitation
Rehabilitation Center of South
Georgia
Rockmart Health
Savannah Beach Health and
Rehabilitation
Vista Park Health & Rehab

IDAHO

Idaho State Veterans Home – Boise
Wellspring Health & Rehab

ILLINOIS

Churchview Supportive Living
Gateway at River City
Heritage Woods of Chicago
Heritage Woods of Gurnee
Heritage Woods of Rockford
Heritage Woods of Sterling
Thrive of Fox Valley

INDIANA

Adams Woodcrest
Brickyard Healthcare Knox Care
Center
Brickyard Healthcare Valparaiso
Care Center
Good Samaritan Home
Heritage Woods of Newburgh
Hickory Creek at Franklin
Hickory Creek at Madison
Hickory Creek at Sunset
HutsonWood at Brazil
Miller's Merry Manor – Syracuse
Mount Vernon Nursing &
Rehabilitation
Oasis at 30th
Randolph Nursing Home
Towne Park Assisted Living of
Brazil
Waters Edge Village

IOWA

Corydon Specialty Care
Fonda Specialty Care
Panora Specialty Care

Vintage Hills of Indianola
Wapello Specialty Care
Windmill Manor

KENTUCKY

Greenwood Nursing & Rehab
Center
Rivers Edge Nursing &
Rehabilitation Center

LOUISIANA

Greenbriar Community Care Center
Heritage Healthcare of Hammond
Old Brownlee Community Care
Center
Ponchatoula Community Care
Center

MAINE

Pine Point Center
St. Andrews Village/Gregory Wing

MARYLAND

Gull Creek Senior Living

Bronze recipients are able to describe their vision and mission and outline plans to improve processes within their communities.

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Silver award recipient Pleasant View Care Center, Iowa

MASSACHUSETTS

St. Mary Health Care Center
The Life Care Center of North Shore

MICHIGAN

Bay Shores Senior Care and Rehab
Evergreen Senior Care Center
Spectrum Health - Reed City
Wellbridge of Clarkston
WellBridge of Pinckney

MINNESOTA

Boundry Waters Care Center
Colonial Manor Nursing Home

MISSISSIPPI

Diversicare of Eupora

MISSOURI

Colonial Springs Healthcare Center
Creekside at Elfindale Assisted Living
NHC Healthcare, West Plains

MONTANA

Libby Care Center of Cascadia

NEBRASKA

Highland Park Care Center
Saunders Medical Center - LTC

NEW HAMPSHIRE

Bedford Falls
Crestwood Center
Langdon Place of Dover
Presidential Oaks
Ridgewood Center - NH
Wolfeboro Bay Center

NEW JERSEY

Aristacare at Parkside
Cambridge Rehab & Healthcare Center
The Bay at Manahawkin Health and Rehabilitation Center

NEW YORK

Harlem Center for Nursing and Rehabilitation

NORTH CAROLINA

Abernethy Laurels
BellaRose Nursing and Rehab
Harmony Hall Nursing & Rehab Center
Haymount Rehab & Nursing Center
Liberty Commons/ Franklin County
Liberty Commons/ Warren County
Liberty Commons/Columbus County
Liberty Commons/Johnson County
PruittHealth - Carolina Point
Smoky Mountain Health & Rehabilitation Center
The Carrolton of Nash
Tower Nursing & Rehab Center
Wilora Lake HCC

OHIO

Northwood Skilled Nursing and Rehab
Promedica Nursing and Rehab - Bucyrus
ProMedica Skilled Nursing and Rehabilitation Centerville
Versailles Health Care Center

OKLAHOMA

Brookside Nursing Center
Elmbrook Home

SOUTH BROOK

Southbrook Healthcare
Wilkins Health & Rehab Community

OREGON

Avamere at Newberg RCF
Avamere at Waterford ALF
Avamere Rehabilitation of Newport
Bend Transitional Care
Hearthstone at Murrayhill ALF
Hearthstone at Murrayhill RCF
Regency Albany

PENNSYLVANIA

Belvedere Center
Chapel Manor Nursing & Convalescent Center
ProMedica Skilled Nursing and Rehabilitation (Old Orchard)
The Manor At Saint Luke Village
The Pavilion At Saint Luke Village

RHODE ISLAND

Apple Rehab Clipper

SOUTH CAROLINA

Angel Oak Nursing and Rehabilitation Center
Lake Marion Nursing Facility
Lexington Medical Center Extended Care
PruittHealth - Rock Hill

SOUTH DAKOTA

Avantara Arlington

Avantara Huron
Avantara North

TENNESSEE

Dyer Nursing & Rehabilitation Center
Foothills Transitional Care and Rehab
Hillview Community Living Center
Rivergrove Health and Rehabilitation
Soddy Daisy Health Care Center
The Palace Health & Rehab Center
The Reserve at Spring Hill

TEXAS

Country Trails Wellness and Rehabilitation Center

UTAH

Heritage Hills Health Care
Mission at Maple Springs

VIRGINIA

Ashleigh at Lansdowne
Friendship Assisted Living
Paul Spring Retirement Community
The Chesapeake
The Hiddenwood Retirement Community
The Wellington at Lake Manassas

WASHINGTON

Americana Health & Rehabilitation Center
Clarkston Health and Rehabilitation of Cascadia
Landmark Care and Rehabilitation
Queen Anne Healthcare

WEST VIRGINIA

Willows Center

WISCONSIN

Edenbrook of Platteville
Rivers Bend Health Services
The Bay at Gardenview Assisted Living Center
The Bay at Surging Health and Rehabilitation Center

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